LOUIS LEDRA BEACH SUSTAINABILITY REPORT

REPORTING PERIOD: 2024

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LOUIS HOTELS & RESORTS OVERVIEW

The Louis Group is one of the leading travel, cruising and hotel groups in the Mediterranean with over 80 years of experience. As a member of the Louis Group, Louis Hotels, with over 77 years in the hospitality industry has a leading position in the hotel sector in both Cyprus and Greece with 6 hotels in Corfu, Mykonos, Crete and Rhodes and 20 hotels & villas in Paphos, Protaras, Limassol, Polis Chrysochous and Nicosia.

- Our brand values are synonymous with offering:
- VALUE FOR MONEY HOLIDAYS
- WARM HOSPITALITY AND A LOCAL EXPERIENCE
- FRIENDLY SERVICE BY MULTILINGUAL STAFF.
- CONSTANT INNOVATION
- RESPECT FOR THE ENVIRONMENT
- RESPECT FOR OUR GUESTS

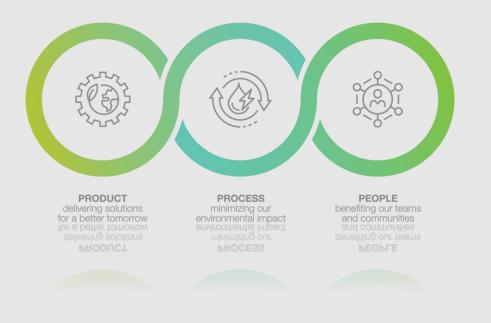
Louis Ledra Beach, Paphos, Cyprus

- A hotel with high standards of accommodation and service, ideally situated on the sea front and only five minutes drive from the historical port of Paphos. Only steps from major attractions, shops and entertainment, our hotel let you easily to explore the entire Paphos area and all the beauties it has to offer.
- It combines quiet, relaxing and cozy environment with a very friendly atmosphere. Everything down to the last detail has been designed to satisfy every guests needs. If you fancy taking yourself off to a spectacular oasis with style, try the elegant indoor pool area or relax by the freshwater outdoor pools and enjoy refreshing drinks from the Pool bar.



• The Louis Ledra Beach Hotel is a Paphos hotel situated on the beachfront overlooking the Paphos coast and its clear Mediterranean waters. Treat yourself to the premier setting of our 4 plus star Paphos hotel. With close range from major historic attractions, shops and entertainment, our family hotel will let you easily explore the entire Paphos area and all the beauties it has to offer.

A culture committed to ensure that our operations will have a positive impact to the environment and the community.





Accommodation Sustainability

It is well understood to the Management of Louis Ledra Beach Hotel the necessity to implement a sustainable action plan that commits:

- to create happy faces in a happy place,
- to minimize the environmental impact from its activities by reducing our greenhouse gas emissions and protecting and supporting biodiversity
- > to adapt to the socio economic fast changes and contribute to the local community,
- to create a fair and pleasant work environment where everyone should be treated fairly and with respect ensuring human rights of staff and guests are protected
- safeguard the welfare of children and young people

For the above purposes Louis Ledra Beach is member of Cyprus Sustainable Tourism Initiative and implements the Travelife Sustainable system.



GUIDE RESPONSIBLE

Simple actions you can take to support the people and places you visit



RESPONSIBLE HOSPITALITY GUIDE

Simple actions hospitality staff can take to support people and the environment



TRAVELLING RESPONSIBLY

• We all travel for different reasons and many of us would agree that one of the best things about travel is having new and unique experiences. Because people, culture, history, wildlife and scenery play such important roles in our travel experiences, protecting and supporting these things should be at the heart of every tourism and travel organization, and every traveler.

• Travelife certification helps accommodation providers put sustainability at the heart of their business. In order for our system to be truly effective and impactful we invite our guests to take some simple actions too. Please read the Responsible Guest Guide, accessible via the QR code to find out how you can help to improve the impact of your travel. You can also access the information via the link

'https://staybetterplaces.com/responsible-travel/'

OUR SUSTAINABILITY ENVIRONMENTAL PROGRAMME

- ✓ A designated Green Team appointed to implement our sustainability policies and standards.
- Policy documents publicly available for all to see online and on-site.
- ✓ Annually recording and monitoring our progress against set timeframes.



ENVIRONMENTAL & SOCIAL ISSUES

• WATER is sourced from the Paphos Municipality & Water Development Department.

WATER QUALITY

High water quality is ensured by the following actions:

- 1. Microbiological pool water analysis is carried out on a monthly basis.
- 2. Chemical pool water analysis is carried out one a year.
- 3. pH and other parameters are being checked daily in all swimming pools and are regulated by the automatic dosing system.
- 4. Microbiological analysis of potable water.
- 5. Legionella analysis is carried out twice a year.

Irrigation:

Our gardens are irrigated with water provided from Water Development Department. To ensure sea water quality:

The hotel beach front is cleaned daily, and a beach clean up is frequently organized by the green team.

LOUIS ledra beach WATER S

SAVING INITIATIVES



All staff are frequently trained to ensure the minimum use of water and to report any leakages while carrying out their daily chores



Information cards are provided in all guest rooms for reusing towels.



Water saving system for garden irrigation is implemented with weekly irrigation program.



Information is provided in Information Board, Lobby bar Eco Spot, website sustainability report and staff areas notice board for water saving measures.



Water flow restrictors installed on all taps in guest rooms and public areas.



Daily Maintenance checks are carried out, followed up and rectified immediately on faults and leeks.



Sensor in engine room in case of water leakage and sending alarm in mobile System.

ENERGY SOURCES

ELECTRICITY

- Electricity Authority of Cyprus supplies our electricity.
- Our Maintenance Department monitors the electricity consumption daily.
- Electricity is used for refrigerators, pumps, lights and all other equipment.

FUEL - LPG

- EKO is our LPG supplier.
- Our Maintenance Department monitors the LPG consumption daily.
- LPG and diesel consumptions are measured and documented.
- LPG is used for our Kitchen Department.





LOUIS ledra beach ENERGY SAVING INITIATIVES

- Use of Electrical Lighting System (BMS).
- All new equipment purchased is energy efficient.

 All light bulbs have been replaced with low energy bulbs and LED lighting which reduces electricity consumption (Lighting Control/Dimmer).

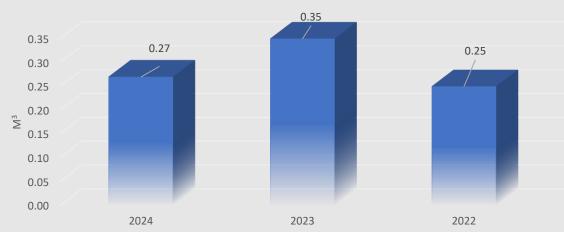
- Use of inverted pumps
- Implementing preventive maintenance through the annual maintenance program to reduce energy loss in all machinery
- Daily recording of gas diesel consumption to identify wastages, and extensive consumptions
- Movement sensors placed where possible preventing lights from staying on in the absence of people (Public Toilets).
 - An automatic timer switch has been installed in our outdoor areas to monitor the amount of hours required.
 - Guest rooms are supplied with automatic mechanism (key) switching off lights when leaving the room. Heating & AC do not function if balcony doors are open. Monitoring and adjusting temperatures of AC/Heating in public areas.

Continuous staff training on how to reduce the consumption of gas and diesel through the right use of equipment.

WATER CONSUMPTION COMPARISON

Water Consumption	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year
Mains Water (m ³)	36,588.00	43,585.00	31,903.00	-16.05	14.69
Ave. consumption per guest night (m ³)	0.27	0.35	0.25	-22.86	8.00
Mains Water (kg CO₂e)	5,451.61	6,494.16	4,753.55	-16.05	14.69
Wastewater (m³)	6,770.00	5,870.00	30,227.00	15.33	-77.60
Wastewater (kg CO₂e)	1,841.44	1,596.64	8,221.74	15.33	-77.60
Total Water Emissions (kg CO ₂ e)	7,293.05	8,090.81	12,975.29	-9.86	-43.79

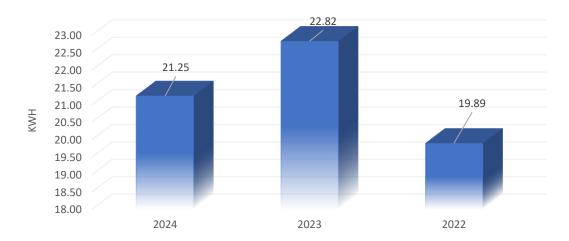
AVE. CONSUMPTION PER GUEST NIGHT (M³)



ENERGY CONSUMPTION COMPARISON

Energy consumption	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year
Mains electricity and Gas (kWh)	1,860,790.00	1,838,786.00	1,762,835.00	1.20	5.56
Mains Electricity (kg CO ₂ e)	1,259,010.51	1,244,122.61	1,192,734.16	1.20	5.56
Fuels measured by liquid (kWh)	970,246.01	1,001,375.41	815,430.50	-3.11	18.99
Fuels measured by liquid (kg CO ₂ e)	237,876.70	245,942.75	199,590.41	-3.28	19.18
Total Kilowatt Hours (kWh)	2,831,036.01	2,840,161.41	2,578,265.50	-0.32	9.80
Ave kWh Per Guest Night	21.25	22.82	19.89	-6.88	6.84
Total Energy Emissions (kg CO ₂ e)	1,496,887.21	1,490,065.35	1,392,324.57	0.46	7.51

ENERGY CONSUMPTION PER GUEST NIGHT (KWH)



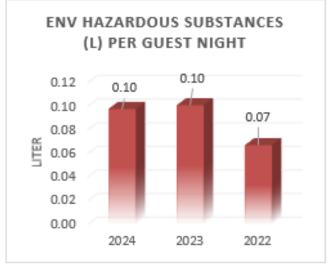
WASTE PRODUCTION COMPARISON

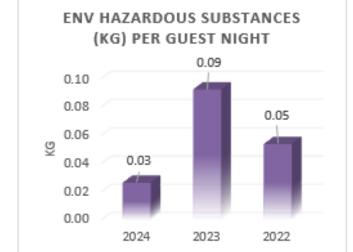
WASTE	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year
Actual Guest Nights	133,234.00	124,508.00	129,658.00	7.01	2.76
Total solid waste (kg)	244,936.00	193,946.00	172,360.00	26.29	42.11
Average solid waste (kg) per guest night	1.84	1.56	1.33	18.02	38.29
Actual Guest Nights	133,234.00	124,508.00	129,658.00	7.01	2.76
Landfill (Kg CO₂e)	114,091.25	108,280.12	108,048.18	5.37	5.59
Recycled Waste Emissions (kg CO ₂ e)	1,340.16	447.09	0.00	199.75	0.00
Total Solid Waste emissions (Kg CO₂e)	115,431.41	108,731.89	108,048.18	6.16	6.83

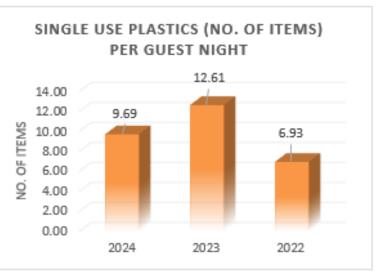


LOUIS ledra beach PROCUREMENT COMPARISON

Procurement	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year 2024 vs 2022
Actual Guest Nights	133,234.00	124,508.00	129,658.00	7.01	2.76
Environmentally hazardous substances (I)	13,016.60	12,549.10	8,672.00	3.73	50.10
Environmentally hazardous substances (kg)	3,500.00	11,496.00	6,952.00	-69.55	-49.65
Environmentally hazardous substances (I) per guest night	0.10	0.10	0.07	-3.07	46.07
Environmentally hazardous substances (kg) per guest night	0.03	0.09	0.05	-71.55	-51.01
Single Use Plastics (No. of items)	1,290,776.00	1,570,120.00	898,749.00	-17.79	43.62
Single Use Plastics (No. of items) per guest night	9.69	12.61	6.93	-23.18	39.76
Total Meat (kg)	42,983.00	38,605.00	35,426.00	11.34	21.33
Total Dairy (I)	47,978.95	45,118.20	40,983.45	6.34	17.07
Total Dairy (kg)	15,575.15	12,869.54	11,038.30	21.02	41.10
Total Fish (kg)	11,052.00	10,676.00	10,201.00	3.52	8.34

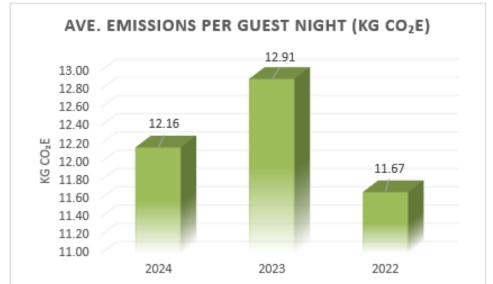


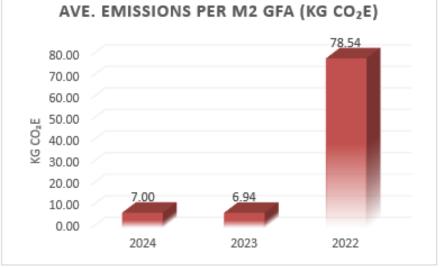




TOTAL EMISSIONS COMPARISON

Emissions (kg CO2e)	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year 2024 vs 2022
Total Emissions (kg CO₂e)	1,619,611.67	1,606,888.05	1,513,348.04	0.79	7.02
Actual Guest Nights	133,234.00	124,508.00	129,658.00	7.01	2.76
Ave. emissions per guest night (kg CO2e)	12.16	12.91	11.67	-5.81	4.20
Ave. emissions per m2 GFA (kg CO2e)	7.00	6.94	78.54	0.86	-91.09
Mains Electricity (kg CO ₂ e)	1,259,010.51	1,244,122.61	1,192,734.16	1.20	5.56
Fuels measured by liquid (kg CO₂e)	237,876.70	245,942.75	199,590.41	-3.28	19.18
Total Energy Emissions (kg CO ₂ e)	1,496,887.21	1,490,065.35	1,392,324.57	0.46	7.51
Total Water Emissions (kg CO₂e)	7,293.05	8,090.81	12,975.29	-9.86	-43.79
Total Solid Waste emissions (Kg CO ₂ e)	115,431.41	108,731.89	108,048.18	6.16	6.83





WASTE MANAGEMENT



The hotel is connected to the public sewage system.

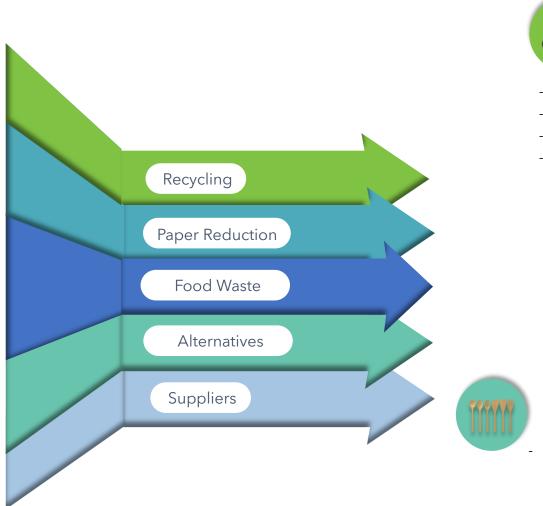
Waste water is sent to the public biological plant and checked monthly by the government authorities for controlling the legal requirements for BOD and COD.

Procedures are followed to reduce the BOD and COD of the waste water by:

- Collecting cooking oil and disposing through an approved supplier.
- Vinegar is used for cleaning kettles and cutlery.



REDUCING AND MINIMISING WASTE



23

- Glass
- Paper
- Cardboard
- Plastic



- Batteries
- Metal
- Lamps
- Electric devices
- Used cooked oil



Food Waste

Cook proportionally subject to Hotel's occupancy to avoid food waste

-

- Un-consumed food from our buffets are sent to staff restaurant

SUP Alternatives

- Reusable polycarbonate cups, paper straws, paper bags and boxes for takeaway and wooden cutlery
- Reusable glass containers for salt and

pepper



Limiting printing amounts

Using double sided paper

- Avoiding printing in colour

- Making purchases through bulk wherever possible

Paper Reduction

Extensive use of emails for messaging

 Evaluating and buying from suppliers who operate responsibly on reducing packaging

CERTIFICATIONS & AWARDS

- TRAVELIFE CERTIFICATION 2022-2024
- EN ISO 9001:2015
- EN ISO 22000:2018





SOCIAL RESPONSIBILITY & COMMUNITY



1) ENGAGEMENT: Supporting local and international organizations

ENGAGEMENT				
 Member of CSTI: Cyprus Sustainability Tourism Initiative: Project 'Keep our Sand and Sea Plastic Free – Destination Zero Plastic in Cyprus' CSTI CYB: Cyprus Breakfast The "Cyprus Breakfast, Kalimera" is a project supported by the Deputy Ministry of Tourism and the Travel Foundation of the UK 	 Member of CYMEPA (Cyprus Marine Environment Protection Association) TUI Sustainability plan reduction of plastic – Travelife 			







a member of **LOUIS HOTELS family** COLLECTION

2) EMPLOYEES: Employee involvement and equality

YEAR	FEMALES	MALES	LOCALS
2024	57%	43%	40%
2023	44%	56%	41%

3) ATTAINMENT: Supporting local businesses



SEMINARS / IN-HOUSE TRAININGS 2024

A/A	DPT	TRAINING	STAFF No	DURATION	TOTAL HRS
1	FRONT OFFICE	Environmental Issues	13	4 h	52
2	HOUSEKEEPING	Environmental Issues	24	4 h	96
	RESTAURANTS	Environmental Issues	20	4 h	80
3	BAR	Environmental Issues	14	4 h	56
5	MAINTENANCE	Environmental Issues	14	4 h	56
6	ADMIN	Environmental Issues	5	4 h	20
7	ACCOUNTS/STORES	Environmental Issues	7	4 h	28
8	KITCHEN	Environmental Issues	33	4 h	132

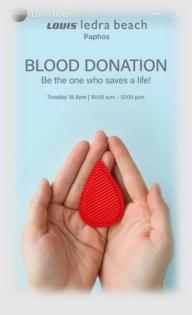
4) COMMUNITY ACTIVITIES: Outdoor and Indoor hotel activities

COMMUNITY ACTIVITIES

- Environmental Day
- Blood Donation
- World Tourism Day
- Global Movement for Sustainability



Wednesday 5 June	Thursday 6 June	Tuesday 18 June
(during breakfast)	10:00 a.m.	10:00 a.m 12:00 p.m.











COMMUNITY ACTIVITIES

- Beach clean up
- Employee interacting







concerning the importance of preserving the future of our planet
Wednesday 5 June Thursday 6 June Tuesday 18 June
(during breakfast) 10:00 a.m. 12:00 p.m.

Juring breakfast) 10:00 a.m.





On the occasion of World Environment Day, the staff of Louis Ledra Beach collected garbage from the beach and the surrounding areas, reminding us how important it is to keep our beaches and nature clean.

COMMUNITY ACTIVITIES

- PASYKAF (Cyprus Association of Cancer Patients and Friends) is a voluntary, non-profit, charitable organization
- Donations to Cyprus Autistic
 Association
- Donate chairs, tables to Cypriot National Guard (Paphos)
- Donate furniture to Geroskipou
 Municipality

τημετρικά τι κείσκα Μ απερικά τητικά Τρος: Διευθυντή ξενοδοχείου Louis Ledro - Hotel Κον Ράμπο Ικουφορίδη

Το Διοωητικά Συμβούλιο του Πογκύπριου Συνδέομου για Άτομα με Αυτισμό, ο γονείς και οι οικογένειας την ατόμων με Αυτισμό, σος εκφοίζουμε τις θεριάτατος αυχαριστίες για για τις εισφοίς και ατήριξη σος προς τον Παγκύπριο Σύνδεσμο Για Άτομα με Αυτισμό (κέντρο Πάφου).

Ευχαριστίε

Μόσα από την δράφη σας με εκδηλώσεις που γίνονται στο χώρο του δεναδοχίου σος και την Παραύμαι Ειψέρο δημαίρωσης και διοασβάτους ΙΔΕΗΤ Π Ο ΒΙ.UΕ, εναγροποιεί και οτημερόλη μαι την αποδοχή αυτών των ανθρώτων και από για και διαξί είναι το ποι σημαντιά.

Σας ευχαριστούμε ακόμη μια φορά και ευελπιστούμε ότι θα σας έχουμε μαζί μας αρωγούς και στο μέλλον, στην προσπάθεια μας για βελτίωση της ζωής των αυτιστικών ατόμων.



April 2024 The World Autism Awareness Day Dear guests,

The Louis Ledra Hotel Will be hosting a fundraising event on Friday 12th of April 2024 from 11:00 am at the Lobby area. Special Cupcakes will be offered for charity €2.00 per piece Special Cocktails will be offered for the event Please pre-order your Cupcakes at the Reception The Management Team











COMMUNITY ACTIVITIES

• World tourism day

W RLD TOURISM DAY 2024 TOURISM AND PEACE

Dear guests, You are cordially invited to the

" WORD TOURISM DAY" Our stuff will present some of our traditional dishes and Cyprus folkloric show with Cyprus activities.

on Friday, the 27th of September 2024

at 19:00pm at the Pool Bar area.













COMMUNITY ACTIVITIES

 Different themes local community (once a week we have Cyprus Night Buffet and Greek folklore dance











Outcome of 2024 & Objectives for 2025

ENVIRONMENTAL GOALS 2025

The Louis Ledra Beach has set the following reduction/savings targets for the year 2025 in comparison to 2024:

- Reduction of water consumption by 2%
- Reduction of electricity consumption by 2%
- **Reduction of fuel oil consumption by 0.5%**
- Reduction of LPG consumption by 0.5%
- Reduction of total CO₂e emissions (kg) by 5%
- > Increase of recyclable solid waste quantities by 5%

It is everyone's responsibility to achieve and further improve the above targets!

We invite all our Stakeholders for their support to assist us to achieve our sustainability goals.

Gree	enhouse gas emissions goal 1 - Electricity		Deadline
•	Reduction of electricity consumption by 2% Reduction of fuel oil consumption by 0.5% Reduction of greenhouse gas emissions from energy by 5%.		31st December 2025
Actio	ons/Activities		
1.	Introducing more in-house seminars for the hotel employees in regard to environmental practices	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
2.	Continuous reminder and supervise the employees to minimize energy usage where possible by turning off appliances, lights etc. when not in use	Deadline	ONGOING
		Coordinator	Pambos Skoufarides, HoD
		Title/designation	General Manager, HoD
3.	Check that door sensors work accordingly to turn off air-conditioning and maintain correct air-	Deadline	ONGOING
	conditioning temperatures	Coordinator	Petros Sava
		Title/designation	Chief Technician
4.	Consider more energy-efficient (A+) equipment purchasing every time something needs to be replaced	Deadline	ONGOING
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
5.	Supervise personnel to start equipment at the right time – not earlier	Deadline	ONGOING
		Coordinator	HoD
		Title/designation	HoD
6.	Study to purchase and Installation of Photovoltaics	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
7.	Study to purchase and Installation of an Energy Saving and Protection System (ESAVPRO)	Deadline	31st December 2025
	ESAVPRO SYSTEM can adjust and manipulate various electrical parameters to ensure optimal Power	Coordinator	Pambos Skoufarides
	Quality, leading to enhanced energy efficiency	Title/designation	General Manager
8.	Preparation of a study to save energy by purchasing and installing heat pumps to minimize or eliminate	Deadline	31st December 2026
	the use of fuel.	Coordinator	Pambos Skoufarides
		Title/designation	General Manager
9.	Preparation of a study to save energy by purchasing, installing and/or replacing more efficient equipment	Deadline	31st December 2028
	to reduce energy consumption.	Coordinator	Pambos Skoufarides
		Title/designation	General Manager

Gre	enhouse gas emissions goal 2 – Fuel / LPG		Deadline
To r	educe our greenhouse gas emissions from LPG by 0.5%.		31st December 2025
Acti	ons/Activities		
1.	Turn on the equipment at the right time, not before the work has started	Deadline	31st December 2025
		Coordinator	Andreas Michael
		Title/designation	Executive Chef
2.	Carry out inspections for the correct operation of gas leak sensors	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
3.	Carry out frequent inspections for gas leakage from gas cylinders, pipes and equipment	Deadline	31st December 2025
		Coordinator	Petros Sava
		Title/designation	Chief Technician
4.	Secure all gas cylinders used for beer and soft drinks to prevent them from falling which may cause rapid	Deadline	31st December 2025
	release of compressed gas, damage to the tanks and manual handling injuries and waste of hazardous materials into the atmosphere.	Coordinator	Petros Sava
		Title/designation	Chief Technician

Gre	eenhouse gas emissions goal 3 – Solid Waste		Deadline
То	reduce our greenhouse gas emissions from waste by 5%.		31st December 2026
4ct	tions/Activities		1
1.	Staff training in collection, separation and recycling issues	Deadline	ONGOING
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
2.	Go digital – read, send and store digital documents. Only necessary documents to be printed and if needed to print back & front to save paper	Deadline	ONGOING
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
3.	Consultation with the Head Offices -Purchasing Department and our suppliers to purchase products in bulk instead of in small packages to reduce packaging waste	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
4.	Better food and beverage planning in the buffet according to the occupancy of the hotel and cook in small	Deadline	31st December 2025
	portions in live cooking. Anything left over from the buffet is consumed by the staff reducing waste.	Coordinator	Andreas Michael
	· · · · · · · · · · · · · · · · · · ·	Title/designation	Executive Chef
5.	Separation of the organic waste and either compost them or cooperation to collect them by an authorised	Deadline	31st December 2026
	collector organization	Coordinator	Pambos Skoufarides
		Title/designation	General Manager
6.	Train the staff regarding circular economy and the concept of reduce-recover-reuse-recycle	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager

Single use Plastics goal 1		Deadline				
Fo r	o reduce our single-use plastic purchase by 40%.		31st December 2026			
Actions/Activities						
L.	Carry out an audit of which departments are ordering single-use plastics and the reason for their use	Deadline	31st December 2025			
		Coordinator	Pambos Skoufarides			
		Title/designation	General Manager			
2.	Following the above audit, develop proposals including cost estimates for eliminating these items or	Deadline	31st December 2025			
	replacing them with a better alternative.	Coordinator	Pambos Skoufarides tion General Manager			
		Title/designation				
3.	Implement new single-use plastic purchasing policy containing all approved changes from the above	Deadline	31st December 2025			
	"proposal.	Coordinator	Pambos Skoufarides			
		Title/designation	General Manager			
1.	Elimination of single-use plastics in the bar such as:	Deadline	31st December 2026			
	 All Bottled water 1,5 L and 0.5 L to be replaced with refillable containers from water dispensers Cold beverage cups. Purchasing and usage of multiuse beverage cups (polycarbonate) 	Coordinator	Pambos Skoufarides			
		Title/designation	General Manager			
j.	Elimination of single-use plastics on the buffet such as:	Deadline	31st December 2026			
	 Single butter portions One use food container for desserts 	Coordinator	Pambos Skoufarides			
	All items must be replaced by refillable and reusable solutions	Title/designation	General Manager			

iodi	odiversity goals		
			31st December 2025
ctio	ns/Activities		
1.	 To join local conservation organizations to support projects that protect endangered species or rehabilitate natural areas. 	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
2.	Preserve and enhance local ecosystems by maintaining natural habitats within hotel premises and surrounding areas such as Turtles	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
3.	Educate guests and staff about local biodiversity and the responsible actions they can take to protect it	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
4.	Reduce plastic waste to prevent marine pollution which poses a threat to wildlife such as fish, turtles and seabirds in Limassol	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager

Wa	Nater goal			
Toi	reduce our mains water consumption by 2%		31st December 2025	
Act	ions/Activities		•	
1.	Install and control water flow restrictors in all sinks, showers etc.	Deadline	31st December 2025	
		Coordinator	Petros Sava	
		Title/designation	Chief Technician	
2.	On going check for leaks – visual check e.g., from maids in the rooms	Deadline	ONGOING	
		Coordinator	Stavroula <u>Yiallourou</u>	
		Title/designation	Housekeeper	
3.	Inform customers on ways to save water	Deadline	31st December 2025	
		Coordinator	Pambos Skoufarides	
			General Manager	
4.	Retrain all housekeeping staff on the current towel reuse program and ensure this is included in inductions for all new and temporary personnel.	Deadline	31st December 2025	
		Coordinator	Stavroula <u>Yiallourou</u>	
		Title/designation	Housekeeper	
5.	Planting domestic ornamental plants and trees that need little water.	Deadline	31st December 2025	
		Coordinator	Pambos Skoufarides	
		Title/designation	General Manager	
6.	Watering the gardens late at night so that the sun does not absorb the moisture therefore needing more water.	Deadline	31st December 2025	
		Coordinator	Pambos Skoufarides	
		Title/designation	General Manager	
7.	Daily monitor and record of water meter to identify any leaks so that they are dealt with quickly to avoid	Deadline	31st December 2025	
	wasted water.	Coordinator	Petros Sava	
		Title/designation	Chief Technician	

Con	Community support activity 1		
Eng	age in more community activities	31st December 2025	
Acti	ons/Activities		
1.	Activities to honor the "International Women's Day".	Deadline	8th March 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
2.	Activities to support Cyprus Autistic Association	Deadline	28th April: 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
3.	Activities to honor the "World Day for Safety and Health at Work".	Deadline	28th April: 2025
		Coordinator	Pambos Skoufarides
	•	Title/designation	General Manager
4.	Activities to honor the "World Blood Donor Day"	Deadline	05th June 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
5.	Activities to honor the "World Blood Donor Day"	Deadline	14th June 2025
		Coordinator	Title/designation General Manager Deadline 14th June 2025
		Title/designation	General Manager
6.	Activities to honor the "International Day of Charity"	Deadline	05th September 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
7.	Participate in the "World tourism Day"	Deadline	27th September 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
8.	Organise employee trips in local cultural places	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
9.	Implement Cyprus Themed dinners and Cyprus Local Breakfast	Deadline	31st December 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
10.	Organization and/or participation in a blood donation event.	Deadline	4st April 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager

OTH	IER ACTIVITIES, GOALS AND IMPROVEMENTS		
1.	Add the Responsible "Guest Guide" and "Responsible Hospitality" to ECO SPOT TRAVELIFE BOARD so that	Deadline	31st October 2025
	the guests can read by scanning the QR code and explain on check in.	Coordinator	Pambos Skoufarides
		Title/designation	General Manager
2.	Place equipment for chemicals that mixes the right dosage of chemical with water to ensure that the	Deadline	31st October 2026
	chemicals are not stronger than they should be and to minimise waste of chemicals.	Coordinator	Pambos Skoufarides
		Title/designation	General Manager
3.	Provide adequate training for all staff in the use of cleaning chemicals and that the products are stored,	Deadline	31st October 2025
	labelled, used and disposed of in accordance with local standards and regulations	Coordinator	Pambos Skoufarides
	-	Title/designation	General Manager
4.	Provide adequate health and safety training in the workspace for employees	Deadline	31st October 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
5.	Provide first aid training and training for the use of defibrillators for selected employees	Deadline	31st October 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
6.	Provide training for staff for the protection of children	Deadline	31st October 2025
		Coordinator	Pambos Skoufarides
		Title/designation	General Manager
7.	Be clear with our suppliers about what our aims are and out progress by sending them our sustainability	Deadline	31st December 2025
	report	Coordinator	Pambos Skoufarides
		Title/designation	General Manager
8.	Establish a progress report for all staff that can be completed anonymously or by name to assess the	Deadline	31st December 2025
	workers environment.	Coordinator	Pambos Skoufarides
		Title/designation	General Manager
9.	Create an information guide for people with reduced mobility with regards to the hotel and our room	Deadline	31st December 2025
	accessibility and place on website	Coordinator	Pambos Skoufarides
		Title/designation	General Manager

Section Name	Classification	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year 2024 vs 2022
Sum mary						
	Total energy (kWh)	2,831,036.01	2,840,161.41	2,578,265.50	-0.32	9.80
	Total water consumption (m³)	36,588.00	43,585.00	31,903.00	-16.05	14.69
	Total solid waste (kg)	244,936.00	193,946.00	172,360.00	26.29	42.11
	Total Emissions (kg COze)	1,619,611.67	1,606,888.05	1,513,348.04	0.79	7.02
	Total Net Emissions (kg CO₂e)	0.00	0.00	0.00	0.00	0.00
	Actual Guest Nights	133,234.00	124,508.00	129,658.00	7.01	2.76
	Ave. emissions per guest night (kg COze)	12.16	12.91	11.67	-5.81	4.20
	Ave. emissions per m2 GFA (kg COze)	7.00	6.94	78.54	0.86	- 91.09
	Scope 1 emissions kg COze	237,876.69	245,942.74	199,590.41	-3.28	19.18
	Scope 2 emissions kg COze	1,259,010.52	1,244,122.61	1,192,734.16	1.20	5.56
	Scope 3 emissions kg COze	122,724.47	116,822.69	121,023.47	5.05	141
	Environmentally hazardous substances (kg)	3,500.00	11,496.00	6,952.00	-69.55	-49.65
	Environmentally hazardous substances (I)	13,016.60	12,549.10	8,672.00	3.73	50.10
	High emission food purchased (kg)	69,610.15	62,150.54	55,340.30	12.00	25.79
	High emission food purchased (1)	47,978.95	45,118.20	40,983.45	6.34	17.07
	Single Use Plastics items purchased	1,290,776.00	1,570,120.00	898,749.00	-17.79	43.62
Energy						
	Mains electricity and Gas (kWh)	1,860,790.00	1,838,786.00	1,762,835.00	1.20	5.56
	Mains Electricity (kg CO2e)	1,259,010.51	1,244,122.61	1,192,734.16	1.20	5.56
	Fuels measured by weight (kWh)	0.00	0.00	0.00	0.00	0.00
	Fuels measured by weight (kg CO2e)	0.00	0.00	0.00	0.00	0.00
	Fuels measured by liquid (kWh)	970,246.01	1,001,375.41	815,430.50	-3.11	18.99
	Fuels measured by liquid (kg COze)	237,876.70	245,942.75	199,590.41	-3.28	19.18
	Total Kilowatt Hours (kWh)	2,831,036.01	2,840,161.41	2,578,265.50	-0.32	9.80
	Ave kWh Per Guest Night	21.25	22.82	19.89	-6.88	6.84
	Total Energy Emissions (kg COze)	1,496,887.21	1,490,065.35	1,392,324.57	0.46	7.51

Section Name	Classification	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year 2024 vs 2022
Water						
	Mains Water (m³)	36,588.00	43,585.00	31,903.00	-16.05	14.69
	Ave. consumption per guest night (m ³)	0.27	0.35	0.25	-22.86	8.00
	Water sourced directly (m ³)	0.00	0.00	0.00	0.00	0.00
	Mains Water (kg COze)	5,451.61	6,494.16	4,753.55	-16.05	14.69
	Wastewater (m³)	6,770.00	5,870.00	30,227.00	15.33	- 77.60
	Wastewater (kg CO2e)	1,841.44	1,596.64	8,221.74	15.33	- 77.60
	Total Water Emissions (kg CO2e)	7,293.05	8,090.81	12,975.29	-9.86	-43.79
Waste						
	Composted (Kg CO2e)	0.00	0.00	0.00	0.00	0.00
	Incinerated (Kg COze)	0.00	4.68	0.00	-100.00	0.00
	Landfill (Kg CO ₂ e)	114,091.25	108,280.12	108,048.18	5.37	5.59
	Recycled Waste Emissions (kg CO2e)	1,340.16	447.09	0.00	199.75	0.00
	Unknown disposal method (kg COze)	0.00	0.00	0.00	0.00	0.00
	General construction waste (any disposal method) (Kg CO_2e)	0.00	0.00	0.00	0.00	0.00
	Total Solid Waste emissions (Kg COze)	115,431,41	108,731.89	108,048.18	6.16	6.83
Procurement						
	Environmentally hazardous substances (I)	13,016.60	12,549.10	8,672.00	3.73	50.10
	Environmentally hazardous substances (kg)	3,500.00	11,496.00	6,952.00	-69.55	-49.65
	Single Use Plastics (No. of items)	1,290,776.00	1,570,120.00	898,749.00	-17.79	43.62
	Total Meat (kg)	42,983.00	38,605.00	35,426.00	11.34	21.33
	Total Dairy (I)	47,978.95	45,118.20	40,983.45	6.34	17.07
	Total Dairy (kg)	15,575.15	12,869.54	11,038.30	21.02	41.10
	Total Fish (kg)	11,052.00	10,676.00	10,201.00	3.52	8.34

familyCOLLECTION by **LOUIS** HOTELS

THANK YOU!

Louis Ledra Beach |OFFICIAL SITE | family COLLECTION

Date: 26/03/2025

Approved by: Charalambos Skoufarides General Manager

Signature: Charalambos Skoufarides