

WELCOME TO

Louis Ledra Beach Hotel

ALL INCLUSIVE PACKAGE

Dear All Inclusive guests,

On behalf of the Staff and Management of our hotel we would like to take this opportunity to welcome you to the Louis Ledra Beach Hotel and wish you a very enjoyable holiday.

Your choice of an 'All Inclusive Holiday Package' at our hotel will mean a carefree holiday for you all. Please take a few minutes to read all the below information of how to obtain the very best from your holiday.

Further information can be obtained at any time from our receptionists or from your holiday representatives during your 'welcome meeting'.

Once again, welcome to Cyprus and to the Louis Ledra Beach Hotel.

Food options, meals

Breakfast

Extensive full English, Continental & Cyprus breakfast is served daily between 7:00-10:00am at the 'Akamantis Restaurant'. Breakfast incl. fried eggs, omelets, waffles & pancakes live cooking station, variety of hot & cold food items, juices, teas, coffees etc. Also available: the 'Healthy Choices Breakfast' station & the 'Cyprus Breakfast' station.

Louis Late Breakfast

For those who missed breakfast, the 'Louis Late Breakfast' (limited breakfast items) is now available on a daily basis at the 'Sundowner Pool Restaurant' between 10:00am to 12:30pm. Items on offer include cereals, yogurts, croissants & pastries, freshly made wraps, seasonal fresh fruits.

Lunch

Seven days a week buffet displays includ. a 'make-your-own' salad bar, grills at the live cooking station, local and International hot dishes, cakes and ice-creams, fresh fruits selection and many more. Lunch is served daily at the 'Akamantis Restaurant' (12:30 to 2:30pm).

** For health and safety reasons please avoid carrying any food items outside the restaurant.*

Louis Quick Bites [daytime snacks]

Served daily incl. a salad bar, burgers, home made pizzas, a choice of freshly made wraps and other nibbles, fruits, cakes. Available at the 'Sundowner Pool Restaurant' between 12:30pm to 5:30pm.

** Please consume your food at the designated eating area and not around the pool or beach areas.*

Louis Tea Time

Served daily at 'Sundowner Pool Restaurant' (4:30 to 5:30pm); on offer: assortment of dry cakes and biscuits.

Dinner

Daily sumptuous buffets incl. soups, salads, a 'make-your-own' salad bar, grills, Cypriot & International cuisine, vegetarian options etc. Different 'Theme Night' every evening incl. Asian night, Mexican night, Greek & Italian night etc, live cooking station, great selection of gateaux and cakes, ice-creams, seasonal fresh fruits etc. Dinner buffet is served daily between 6:30pm to 9:30pm at the 'Akamantis Restaurant'.

For our little princes and princesses, check out our 'Santelino Yummy Corner' (kids' buffet).

** Dinner time dress code at the main restaurant: no vests, no sleeveless shirts and no swimwear. Smart bermudas & ¾ trousers are allowed.*

Gala Dinner

Every Tuesday & Thursday [7:30-9pm] be pleased by the special 'Gala Dinner Set Menu'; this 4 course set menu is served at the Pool Restaurant [waiter / table service].

NOTE: for the Gala Night you need to make a separate booking at the reception desk at least 48hrs in advance. Limited number of seats available.

-All Inclusive guests can enjoy the 'Gala Dinner' once per week. 3 times a week May to October.

-**Meze Night** (traditional taverna food) also part of your All Inclusive once a week (May to October only).

Louis Late Bite Snacks [late night snacks]

For those guests who have checked-in late or for the guests who've missed dinner, the 'Louis Late Bites' are available at the 'Akamantis Restaurant' 10:00pm to 12:00 midnight.

** Please consume the 'Louis Late Bites' at the Akamantis restaurant only; do not carry food at any other hotel areas.*

Lunch Box

Should you require a take out 'Lunch Box', this must be ordered the day before at the reception desk (up until 8:00pm). Please keep your lunch boxes at a cool place and consume their contents within 2 hrs from pick up time.

** Pick up your lunch boxes from main restaurant.*

Ice Cream

Ice cream is available at the 'Akamantis Restaurant' during lunch & dinner as well as at the 'Sundowner Pool Bar' only.

** Milk shake is not included in your 'All Inclusive package'; available at selected outlets but with charge.*

Food restrictions / Allergies

Please ask for our Head Chef and let him know of any allergy or any food restrictions you might have. Please note whilst we try our best to ensure your food is suitable for you, our dishes are prepared in areas in which allergenic ingredients are present, therefore we can not guarantee that dishes are 100% free from these ingredients due to the preparation process.



Beverages & bars info.

Gazebo Bar (lobby bar) - 10:00am to 01:00am.

All Inclusive stops at midnight. With charge after midnight.

Sundowner Bar (pool bar) - 10:00am to 12:00midnight

Waves Beach Bar - 10:00am to 6:00pm (up to midlight May to October).

Beverages & bars info.

(continue)

Akamantis Restaurant

- Breakfast 07:00am to 10:00am
Variety of teas/coffees and juices.

- Lunch 12:30pm to 2:30pm
Soft drinks, juices, water, wine & beer

- Dinner 6:30pm to 9:30pm
Same variety as lunch.

All inclusive drinks package info.

- Please refer to the drinks lists at all outlets to check which drinks are part of your 'all inclusive drinks package'. Some drinks may not be available at certain bars/outlets.
- Drinks not included on the said 'all inclusive lists' are with a charge.
- Most drinks are produced locally.
- Alcoholic drinks are strictly served to adults only (over 18yrs old).
- Any drink ordered at any outlet after 12 midnight are with a charge at the hotel's normal beverage list prices.
- We serve 2 drinks per person per order.
- No drinks whilst in swimming pools.



The management reserves the right to refuse the service of alcohol to guests who misbehave and/or who disturb other guests.

Entertainment

Entertainment program with morning and afternoon activities (daily except Wednesdays) including aqua-robics, French bowls, shuffle board, stretching, Quizzes, Zumba class and more.

Separate program for children.



Entertainment

Certain activities such as archery etc. are for adults only (18yrs old +).

For all the 'daytime activities' and 'evening program' please refer to the 'Weekly Entertainment Board' or to any of our entertainers.

Daily evening shows including cabaret and dance shows, bingo, live music etc.

'Santelino Mini Club' opens daily except Wednesdays for all children aged 5 to 12yrs old. Mini club activities include games, arts & crafts, face painting etc.
Mini Disco every night (except Wednesdays) at 8:30pm.

Parents must always ensure that their small children are always wearing 'Special Swimming Nappies' when using the pools. These are available for purchase at the hotel's souvenir shop or at any supermarket.

ADULTS POOL POLICY: the adults pool is for guests who are over 18yrs old. Younger guests (under 18yrs old) can use the big outdoor pool & the indoor pool always under the supervision of an adult.

SUNBEDS POLICY: please do not reserve any sunbeds before 07:30am. There are plenty of sunbeds for all guests. If on any day you have difficulty in finding a sunbed, please ask any of our life-guards to get you one. Our life-guards are on duty between 10am to 7pm.
Do not reserve any sunbeds if you are spending the day out of the hotel. Once you return back to the hotel our lifeguards will be happy to assist you to get as many sunbeds you need.

Important Information

For the comfort and convenience of all our guests, we wish to remind you that over indulgence isn't in the interest of your health and safety. For safety reasons, we can serve each person 2 drinks at a time.

Alcoholic drinks can be served to adults only.

For safety reasons, please avoid carrying any drinks to your rooms.

To enable us distinguish you as an 'All Inclusive' guest, you must wear your 'all inclusive wristband' at all times. Failure to wear your wristband waiters & barmen will charge you for anything you might have ordered.

Important Info. (continue)

Room Service is not part of the 'all inclusive package' but with charge.


Check out time from rooms: 12:00noon


The 'dress code' during dinner time at the hotel's main restaurant: no swimwear, no sleeveless shirts. Smart bermudas & ¾ trousers are allowed.


Please note that there is a 'Safe Box' in your room. You can rent your room's safe box key from our reception desk at €3.00 per day.


Internet access can be obtained from the reception desk with charge. Special discounted prices available when purchasing the 'weekly' or the 'fortnight' wi-fi packages. Wi-Fi access in the hotel's lobby area is free.

Please be reminded of our 'No Smoking Policy'. Smoking is prohibited in your rooms and in all indoor areas.

 Please keep noise levels down when returning back to your rooms or when using any public area especially after 11pm. Be reminded that other guests are resting, especially families with small children.

 It is strictly prohibited to offer food or drinks to non residents. The 'all inclusive package' you've booked allows you to order and consume food & drinks only for yourself. For insurance purposes, non-residents can not use the hotel's facilities. Guests inviting non-residents and who offer them food or drinks are breaking their Holiday Contract and will be evicted from the hotel – on the spot – with no warning.

 **ATTENTION:** you are advised to wear 'beach shoes' when walking on the beach and/or entering the sea; the surrounding area as well as the bottom of sea is rocky.

 **No music stereos around the swimming pools or beach.**

The drinks at the pool & beach areas are served in reusable plastic glasses. Please help us keep the sunbathing areas tidy and return glasses back to the bars or leave them at the designated stands.

We are here to help !

Our team is here to ensure that you have everything you need to make your holidays as enjoyable as possible so please do not hesitate to contact us for anything you might need.

Wishing you all a wonderful stay ! Thank you.

Safety & Health first

Please take a minute and read the below message from the hotel's 'Health and Safety committee' which concerns everybody's safety and hygiene. Adhering to these points you will enable us minimize any possible accidents and at the same time maximize everybody's enjoyment.

- Consume your food at the designated restaurant/eating areas.
- When entering any indoor area, please ensure you are in a dry state and not barefooted.
- Please avoid carrying food and beverage items up in your rooms as they may attract ants.
- Please make sure your kids do not run around the indoor areas & around the wet swimming pool areas.
- Do not carry any glassware or any chinaware around the swimming pool, gardens and beach areas.
- When leaving the indoor swimming pool, please dry your selves first.
- Any guests with heart problems, high blood pressure or pregnant should avoid using the Jacuzzi, the steam room and sauna; children too.
- Please note the warning signs when floors are being mopped/wet.
- Use handrails where applicable (stairs / ramps).
- Keep an eye on your children at all times especially when swimming or when at the kids playground.
- Children shouldn't use the lifts without the presence of an adult.
- Make sure you are aware of the closest to your room emergency exit.
- The assembly point is outside the hotel, at the hotel's car park.
- Let reception desk know if you accompany a disabled person.
- Ensure you keep your room door shut & your balcony doors locked.
- Please avoid using the room's white towels at the pool/beach areas. Use instead the beach towels.
- Infants/young children must always wear 'Special Swimming Nappies' when using the pools.
- Do not use the swimming pools at night-time as they are super-chlorinated every night after 7pm.
- Report any accidents you might have experienced or witnessed.
- Please avoid using the swimming pools, restaurants etc. when suffering with symptoms such as diarrhea, vomiting and/or any other contagious viruses. Please report such symptoms to the reception desk.
- Sterilizing gel units are placed in all public toilets and other areas. Use them as often as possible.

So proud of our achievements



Highly Recommended
Hotel 2017



Top Hotel 2017
Score: 5.8/6



No. 4 Best All Inclusive Hotel in Europe - 2018
No. 14 Best All Inclusive Hotel in the World - 2018
No. 9 Top Hotel for Service in Cyprus - 2018
No. 10 Top Hotel in Cyprus - 2018



Quality Certificate
2017



Food Safety Certificate
2017



Travelife GOLD Award
2017/2018